

NATIONAL INSTITUTE OF TECHNOLOGY SILCHAR-788010

No. NITS/PS-601/CCC/AMC of HPC Clusters/18

Date: 08/10 /2018



NOTICE INVITING TENDER

FOR PROVIDING AMC OF HPC CLUSTERS AT NIT SILCHAR

LAST DATE & TIME OF SUBMISSION : 02/11/2018 up-to 01.00PM

DATE & TIME OF OPENING : 02/11/2018 at 03.30PM



NATIONAL INSTITUTE OF TECHNOLOGY SILCHAR - 788 010

NOTICE INVITING TENDER

Sealed tender invited from manufacturer/reputed firms/ vendors/authorised service providers/ authorised HPC (High Performance Computer) supplier for providing the Annual Maintenance Contract (AMC) of HPC at National Institute of Technology, Silchar. The firm shall submit an Earnest Money Deposit (EMD) @2% of the total bid value in the form of Demand Draft in favour of "The Director NIT, Silchar". Payable at Silchar. No Interest shall be paid on EMD at the time of return.

Detailed List of HPC to be covered under AMC is given in (Annexure – A).

Tender documents can be obtained from Purchase Section, NIT Silchar or may be downloaded from our website www.nits.ac.in or <http://eprocure.gov.in>. The cost of tender document is Rs.1,000.00 (non-refundable) to be submitted in the form of Demand Draft in favour of The Director NIT Silchar. Payable at Silchar. The last date and time for submission of Tender documents will be 02/11/2018 up-to 01.00 PM and tender will be opened on the same date at 03.30 PM in the office of the S.T.O., NIT SILCHAR.

The offers without Cost of Tender & Earnest Money Deposit (EMD) shall out rightly be rejected.

Director, NIT Silchar reserves the right to extend the date, or cancel the tender, accept or reject any/all tenders at any time.

Tenders are to be sent/submitted in sealed covers addressed to:-

The Faculty-In-Charge, Purchase
National Institute of Technology, Silchar-788 010 (Assam)
Email : purchasecell.nits@gmail.com

REGISTRAR, NIT SILCHAR

1. Eligibility criteria and Mandatory Documents required along with the bid:

The Bidder must submit the following documents along with the tender.

1. The bidder should have been in the business of HPC sales, service, implementation & integration related activities for at least past 5 (five) years in North East India. Documentary evidence to be furnished.
2. Bidder should have minimum turnover of Rs.4.5lakh in last 03 financial years. Financial statements (Balance Sheet, P&L Statement) for last 03 years to be enclosed
3. PAN Card, Firm Registration, Central Excise Registration, Service Tax Registration, GST Registration Certificates.
4. Up to date Trade License.
5. IT returns for the last 3 years.
6. At least one work order for AMC of HPC from any Govt./Public Organization must be submitted along with the bid.
7. The bidder applying for this tender should be an authorized enterprise business partner and service provider of the OEM. Necessary certificate from the UPS Manufacturer (OEM) should be enclosed. The bidder who will be awarded the work order must furnish the contract copy with OEM.
8. The Bidder must have its own service center in Assam / Silchar for maintenance services along with adequate stores of reserve of replacement spares. Documentary evidence to be furnished.
9. The Bidder should not have been black-listed or debarred from business from any Government/Government agency/Institute/PSU in India for last 7 years. Affidavit to be enclosed
10. Solvency certificate of minimum Rs. 5 Crores from Bank.

2. Terms & condition:

- a) The Annual maintenance contract includes preventive as well as corrective maintenance.
- b) The firm shall depute well qualified & experience service engineer(s) for attending maintenance related complaints.
- c) **Scope:**
 1. Maintenance service shall consist of preventive and corrective maintenance of the HPC(s). In case of any breakdown, all efforts shall be made by the firm of rectify and make the HPC(s) operational at the earliest. Breakdown Maintenance will be carried out in the event of malfunction, which prevent the operation of the system and it includes fault-finding, repair/replacement of defective parts and functional checking. The system shall be set right by the firm within 3(three) working days barring holidays, bandh, road blockade etc. from date of complaint received by the firm.
- a) The replacement of defective parts with good quality & OEM branded parts will be done by the firm as per the mutually agreed terms. Used / repaired parts of any other brand from any other source are not acceptable. AMC shall cover each & every parts of item & replacement of any parts necessary for keeping the HPCs) active & free from any defects/ disturbances.
- b) Firm will supply all the new release / new version / updates of parts free of cost.
- c) In case, item is of proprietary nature, firm should enclose certificate & other documents as a proof in this context.

3. Validity:

- a. The contract will be initially for 1(one) year from the date of award and may be renewed for further 1(one) year with the consent of both parties and based on satisfactory services provided by the firm.
- b. This Agreement may also be terminated by at any time if the firm fails to rectify major pending complaints no compensation in this regard will be entertained.

4. Payment terms:

The AMC Charges shall be payable to the service provider in two instalment i.e. Half yearly (six months) payment at the end of each instalment of AMC period after deducting penalties, if any, Half yearly advance payment may be made against Bank Guarantee on equal value at six months payment. TDS, Service tax and any other applicable taxes as per prevailing rates will be deducted before making the payment. If there is any increase / decrease of statutory taxes will be reimbursed accordingly.

5. Agreement:

The selected firm shall have to sign an agreement in two sets on non-judicial stamp papers of Rs.100.00 (One hundred) each only containing details of terms & conditions after issue of P.O. to begin AMC. One set will be retained by the NIT Silchar and other set is to be retained by the firm.

6. Penalty for Failure:

- a) The firm will ensure 90% uptime in respect of service. The uptime will be completed on calendar month basis in a non-cumulative manner.
- b) The down time penalty charges if not rectified within 3(three) days – Rs.100/- per day penalty shall be imposed & deducted from their bill.

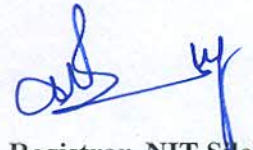
7. Earnest Money Deposit (E.M.D.):

EMD@2% in the form of demand draft in favor of “Director National Institute of Technology, Silchar”, payable at Silchar must be deposited along with the quotation without which the quotation will not be honoured and liable to be rejected. The EMD will be refunded to unsuccessful quotationer(s) within a month of finalization of quotation.

8. Performance Security Deposit:

The successful firm have to deposit performance security equivalent to 10% of total contract value in the shape of Bank Draft/F.D.R./Bank Guaranty at the time of signing the AMC agreement. The validity of performance security deposit will be 13 months from the date of operation of AMC and the EMD shall be released after receipt of performance security.

9. Tender shall be valid for a period of **6(six) months** sent in a well-sealed envelope super scribes “**Tender for AMC of HPC at NIT Silchar**”
10. The rate shall be quoted both in figure & words and all taxes shall be mentioned separately. Educational Discount if any shall be mentioned.
11. The Director NIT, Silchar reserves the right to accept or cancel any or all quotation without assigning any reason thereof.
12. National Institute of Technology Silchar is not liable for non-receipt of the tender forms in time due to wrong address/ any delivery delay of the mail service provider/ force majeure. Tender documents received after the last date and time for receiving tenders will be summarily rejected.
13. All legal disputes shall be under the jurisdiction of the Silchar Courts of Cachar District in the state of Assam.



Registrar, NIT Silchar

